



NA Desai Hardware CC T/A Ck 2006 / 046926 / 23
DESAI'S HARDWARE GELVANDLE & WEST END HARDWARE
Vat Reg # 4540228717
desaishardwaregelvan@gmail.com
1 Liebenberg Road, Gelvandale, Port Elizabeth
PO BOX 17349 Salt Lake, Port Elizabeth
Tel: 041 452 2178 041 481 6860 071 102 5284

DJI authorized retailer Become a DJI Dealer

“Dealership application”:

In our effort to grow the DJI brand within South Africa, and with the large cliental/demand for DJI products, as well as the current small DJI industry in South Africa we are looking for key dealer partners to distribute the exciting range of every day fastest growing drones in the world “DJI” consumer products.

We at Desai’s Hardware Gelvandale being an authorized DJI retailer are offering some great deals/opportunities for those who may be interested in selling DJI products. We have stated a few terms and conditions below, we request you to go over them before actually completing and signing the dealer application.

*Please note that the decision for acceptance of this application would be taken by Desai’s Hardware Gelvandale and it would be a conclusive decision.

1. All our prices/quotations are always inclusive of vat.
 2. Our quotations does not include shipping/postage, we do shipping upon request which will incur additional chargers.
 3. All our drones cover a One year local warranty, via Desai's Hardware Gelvandale.
 4. We would not cover the cost of shipping in the event of warranty/repair issues, the shipping chargers would be upon the client/dealer.
 5. Our prices are subject to change without prior notice.
 6. All quotations/prices are valid for 48 hours only.
 7. Prices given over the phone/Sms/Whats App are not official, quotation prices are final and official.
 8. Refunds or exchanges can be requested within the rules of the Consumer Protection Act (CPA) of South Africa.
- * Exchange can be requested under one of the following conditions:
- a. Misrepresentation of the product purchased based on original description of the product.
 - b. Manufacturing defects/s
- *Refunds can be requested under one of the following conditions:

a. Manufacturing defect of the product was found within 7 working days since of receipt.

b. Product has been exchanged once but still has manufacturing defect.

c. Product was received 5 working days passed the guaranteed delivery date due to external factors.

3. Refund and/or Exchange will not be honoured under any one of the following conditions:

a. Customer did not immediately report damage sustained in transit of the product.

b. Refund or exchange is requested after 7 working days (the actual date may varies according to local laws and regulations) of purchase (since the actual date the product received).

c. Product sent in for refund or exchange not including all original accessories, attachments and packaging, or with damage on any part of the product.

d. Legal proof-of-purchase or receipts are unable to be provided, or have been forged or tampered.

e. Product held no manufacturing defects after testing made by Technical Support.

f. Crash or burning caused by non-manufacturing defects, as well as any damage caused by unauthorized modification, entry of foreign body (water, oil, sand, etc.), improper installation or operation.

g. Labels, Serial Numbers, waterproof mark, false proof mark, etc. show signs of tampering or altering.

h. Damage caused by external factors, including but not limited to: fire, flood, high wind strength and lightning strike. Payments made for Pre-Ordered Items or deposits to secure products unless the manufacturer fails to deliver or stop producing the paid for

I. Payments made for Pre-Ordered Items or deposits to secure products unless the manufacturer fails to deliver or stop producing the paid for product.

9. DJI Warranty

DJI drones carry a 12 month warranty from date of the drone being registered. DJI's batteries, cameras and the gimbal all carry a 6 month warranty. Note this includes refurbished drones as well.

10. Refund Time Frame – For local credit card/debit card and PayPal, refunds can take up to 10 business days after the product is received. For international credit cards, Visa or MasterCard, the refund can take up to 7 to 14 business days.

11. Refunds will carry a minimum handling fee of R500.00 or 10% of the invoice price, whichever is the greater of the two if there is no valid reason for the Refund based on the CPA rules. Refunds would exclude postage/courier chargers, these would have to be on the client/dealer.

Dealer application form:

1. Company Name and Vat Number

.....
.....

2. Owner's details: Full Name/s ID number/s contact details, email address

.....
.....
.....
.....

3. Business address:

.....
.....
.....

4. Tell us about your business/nature of your business:

.....
.....
.....
.....
.....
.....
.....
.....
.....

4. Why do you feel your business would be the ideal place to stock up on DJI products?

.....
.....
.....
.....
.....
.....

6. What would be your estimated monthly purchases on DJI products?

.....
.....

7. How familiar are you or your staff members on DJI products?

.....
.....
.....

8. Are you/your staff members willing to undergo DJI training and product information, which takes place annually?

.....

9. Are there anyone in our around your area selling DJI products? If so please provide some details:

.....
.....
.....

STORE OWNER

WASEEULLAH DESAI

Applicant

Name and Surname